

# Miscellaneous

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Welcome to the Tori Client help center! In here you can find answers and information to commonly asked questions, issues, and more. You can use the list below to help navigate your way around this site or you can go to the header and browse the Shelves/Books.

This website is still a heavy work in progress and information will be added/removed frequently. If you need further assistance don't hesitate to contact us!

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### General

- [About](#) - Information about who we are and what we do
  - [About Tori Client](#) - What is Tori Client, official resources, and what our goal is
  - [Contact Us](#) - Ways to contact our team
  - [Our stance on cracked accounts](#) - Why we will **never** support cracked accounts
  - [System Requirements](#) - The absolute minimum and recommended requirements from your computer to run Tori
  - [FAQ](#) - Frequently asked questions and their answers (WIP)
- [Legal](#) - Legal mumbo jumbo
  - [Terms of Service](#) - What you agree to as a Tori Client user
  - [Third Party Credits](#) - Credits and licenses of all third party mods and software that we rely on

### Guides

- [Launcher Guides](#) - Guides targeted specifically towards the Launcher

- [Manually install Java for Tori](#) - How to manually download and install Java for use with Tori specifically
- [Obtaining Launcher Logs](#) - How to find and upload a log from the launcher for our support staff

## Troubleshooting

- [Launcher Issues](#) - Troubleshooting guides targeted specifically towards the Launcher
  - [Error: SQLITE\\_CANTOPEN: unable to open database file](#) - Fix for a common first-install error
  - [Request timeout after 10s](#) - Fix for a fatal error caused by a network error
  - [Login Errors](#) - How to identify and resolve common issues with logging in
- [Installation Issues](#) - Troubleshooting guides for the INSTALLATION of the Launcher
  - [Installation has failed](#) - Possible ways to get passed the vague "Installation has failed" error